

Speaker Presentation Profile

1. PRESENTER'S INFORMATION

NAME	Cheung Moon		
SURNAME	Cho		
COMPANY	Department of Communication		
TEL	012-427-8599	FAX	012-427-8241
CELL	078-441-6213		
EMAIL	cmcho@doc.gov.za		

2. PRESENTER'S BACKGROUND

Dr. Cho is a consultant dispatched from the Korea Government to the Department of Communication (DOC). Before joining DOC, he has been Director of Division of International Cooperation & Planning of Korean Agency for Digital Opportunity and Promotion(KADO, www.kado.or.kr, now National Information Society Agency, www.nia.or.kr), in charge of international cooperation for helping informatization of developing nations. He got a Ph. D. from University of Maryland in majoring Sociology, also have worked as a consultant with ESCAP and World Bank in the field of ICT development of developing nations. In addition to the above experiences, he holds Vice Chairmanship of Telecommunication Development Advisory Group of ITU from 2002 to the present. His presentation experience includes ITWeb e-government conference(18-19 March, 2009) with the paper "e-Government Status of Korea and Policy Suggestion to South Africa"

3. TITLE/TOPIC OF PRESENTATION

Innovation of Government Services through e-government – Korean Cases

4. PRESENTATION SYNOPSIS/ABSTRACT

Brief summary of content and focus of the presentation:

It is widely known that E-government is a tool for the efficient and innovative way for government service delivery. In this sense, we do not need a theoretical discussion about the roles and functions of e-government any more. What we need is practical cases which can show us how to make government innovation possible via e-government, and to identify the barriers or obstacles and success factors for that goal to be realized. This presentation will provide the strategies to implementation e-government and practical tips how to overcome the barriers for the e-government implementation via showing Korea cases

Key points for discussion include:

- Service Innovation via E-government
- Strategy to Implement E-government
- Interoperability of E-government services
- Korean cases of E-government