

# Speaker Presentation Profile

## 1. PRESENTER'S INFORMATION

FULL NAME	Jonathan Murray		
DESIGNATION	Vice President, Public Sector Office of Technology Policy		
COMPANY	Microsoft Corporation (US)		
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## 2. PRESENTER'S BACKGROUND.

As the Worldwide Public Sector Technology Officer, Jonathan leads Microsoft's World Wide Technology Officer Network. This group of senior technology policy specialists helps senior government leaders and their advisors understand the economic and social impact of long term trends in information technology.

Prior to joining Microsoft in 1994, Jonathan spent five years with ARCO International Oil and Gas as a technology strategist. Jonathan previously worked for Scientific Software Intercomp (SSI), an oil industry consulting company, and for Logica, one of the UK's leading systems integration companies, on various large-scale systems projects.

## 3. TITLE/TOPIC OF PRESENTATION

**Technology Innovation in Citizen Services**

## 4. PRESENTATION SYNOPSIS/ABSTRACT

### *Brief summary of content and focus of the presentation:*

Advances in technology are enabling government organizations to reduce operating cost and redeploy resources to deliver new services. In the future, trends such as increases in computer processing power, disk capacity, network bandwidth, and the availability of wireless technologies, along with decreases in power consumption, will enable the transformation of public sector service delivery to citizens. Learn about the long-term trends in information technology and their impact on public sector service delivery models.

### *Key points for discussion include*

- Trends in Information and communication technology will enable a radical transformation in the way services are delivered to citizens
- Information and communication technology and embedded knowledge will become the driving force of economic development
- The decisions policy makers make today will impact economic viability 10 – 15 years from now
- Governments Must Lead in Effective use of IT