

# Speaker Presentation Profile

## 1. PRESENTER'S INFORMATION

FULL NAME	Dr. Paul Taylor		
DESIGNATION	Chief Strategy Officer		
COMPANY	Center for Digital Government		
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## 2. PRESENTER'S BACKGROUND

Dr. Paul Taylor is the Chief Strategy Officer at the Center for Digital Government, a Folsom, California-based national research and advisory firm on information technology policies in state and local government. He leads the Center's efforts in government modernisation through benchmarking and analysis, the results of which are reflected in a number of book chapters, juried journal articles, reports and white papers on a range of public policy issues. Prior to joining the Center, Taylor served as deputy director of the Washington State Department of Information Services (DIS) and the Chief of Staff of the Information Services Board (ISB). During his tenure as deputy state CIO, Washington was named the nation's original and sustained Digital State for three consecutive years, based on innovations in policy, planning, and practice. Dr. Taylor came to public service following decades of work in media, multimedia and Internet start-ups, and academia. He is also affiliated with the non-profit, non-partisan Information Technology and Innovation Foundation (ITIF).

## 3. TITLE/TOPIC OF PRESENTATION

**Steal this Idea - Best and emerging practices in the global public sector IT community**

## 4. PRESENTATION SYNOPSIS/ABSTRACT

### *Brief summary of content and focus of the presentation:*

Information Technology is a daunting challenge in the best of times, and it is even more difficult today as governments face tightening finances and diminishing revenues. Under such circumstances, the smart thing to do is look for opportunities to borrow ideas from other jurisdictions who have demonstrated savings of time and money in solving major service delivery challenges. But where to look? There are 94,731 city, county and state governments across our nation. This fascinating session provides - at a pace not unlike a 3-day tour of Europe - the best of hundreds of nominees and dozens of winners from the Center for Digital Government's intensive national surveys of best and emerging practices in the public sector IT community. Be prepared to borrow an idea... or 10.

### *Key points for discussion include:*

- Challenge assumption of uniqueness: Others face the same problem, and may have already solved it.
- Demassify government processes: Moving money and permissions are better done in bit-based world.
- Government held data is being democratized, whether governments like it or not.
- The future is being co-created by collaborators, known and unknown, in a networked world.