

Speaker Presentation Profile

1. PRESENTER'S INFORMATION

FULL NAME	Rhyn Alberts		
DESIGNATION	Operations and Support Manager: ICT		
COMPANY	Eden District Municipality		
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2. PRESENTER'S BACKGROUND

Rhyn Alberts: Rhyn is responsible for the operational and support issues in the Eden District Municipality. At this stage this responsibilities includes two Local Authorities in the region. He is currently involved in the establishment and structuring in the current ICT Shared Services effort for the region.

Emile Kaselowski: Emile is a PhD student at the Nelson Mandela Metropolitan University (NMMU) and is currently conducting his research at the Eden District Municipality. His key focus area is IT Governance in Local Government. He has presented his work at various conferences, both locally and internationally. He is involved with the implementation of the IT Governance Strategic Objective Plan, one of his academic outputs, at the Eden District Municipality. He is also a part-time lecturer at the George Campus of the NMMU.

3. TITLE/TOPIC OF PRESENTATION

ICT Governance: Small wins yielding big results

4. PRESENTATION SYNOPSIS/ABSTRACT

Brief summary of content and focus of the presentation:

This presentation offers an introduction to Eden District Municipality's ICT Roadmap aimed at capacitating the ICT in its region as a whole and as a combined strategic effort. This roadmap ultimately aims at the establishment of a formal ICT Shared Services model.

Key points for discussion include:

- Inter Governmental Relations – Combining ICT efforts
- ICT Strategic focus on a regional level
- Knowledge partners
- Economy of Scale in combining ICT efforts