

Speaker Presentation Profile

1. PRESENTER'S INFORMATION

FULL NAME	Sibo Mabuza		
DESIGNATION	ITAP Public Sector Architect		
COMPANY	Microsoft		
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2. PRESENTER'S BACKGROUND

Sibo Mabuza is a senior consultant at Microsoft. Her focus is on providing IT Architecture and Planning (ITAP) services for large clients, particularly in the public sector. Her work covers Enterprise Architecture planning, ICT Strategy formulation, Programme Management and Business Value Management. Sibom is TOGAF certified, has an MSc in Business Systems Analysis and Design from City University in London and a BSc (Computer Science and Maths) from the University of Swaziland. She is currently based at a large public sector client advising on strategies to align their IT to business needs and helping them gain value from their IT investments. Sibom has presented at CIO Challenge and been invited to participate in speaking engagements at Wits University.

3. TITLE/TOPIC OF PRESENTATION

Citizen services in the cloud: The next generation public sector delivery

4. PRESENTATION SYNOPSIS/ABSTRACT

State the focus of the presentation:

Cloud computing has the same buzz around it today, that the web had 15 years ago because of its ability to transform the way applications are made available rapidly and at potentially reduced cost. But what does it mean for government and its ability to deliver services to citizens? Despite current concerns about security and privacy of data in cloud computing scenarios, cloud services can potentially offer reduced costs, increased storage, flexibility, mobility and more. These benefits, if managed correctly, are too great for governments to ignore. Cloud computing can provide government with opportunities for interacting in new and interesting ways with citizens.

This presentation will take a look at cloud computing scenarios for the public sector, covering benefits, challenges and examples of how different agencies around the world are currently adopting this technology to benefit citizens. It will expand on a future vision of public sector delivery using cloud computing and the different options available for that right now as well as the viability of Cloud Computing for South Africa.

The key issues that this presentation will address include:

- Can cloud computing enhance public sector service delivery for citizens
- Striking a balance between innovation and cutting costs with cloud computing
- Government role in cloud computing industry
- Limitations for cloud computing implementation in South Africa and how governments can address these challenges

Key points for discussion include:

1. Citizen service solutions appropriate for the cloud
2. Advantages of cloud computing for the public sector
3. Privacy and security of data in the cloud
4. Role of government in cloud computing industry